LEADERSHIP / CULTURE

Building Better Teams
April 15, 2021  |  $395
Team building is an activity-based training that will provide participants an understanding of the importance of teamwork. Through a variety of activities, participants will experience challenges teams face while progressing through the four stages of team development. Participants will also learn how to analyze and discuss behavioral characteristics of people. These individual attributes contribute to mutual trust, allowing teams to learn from each other by sharing information, skills and experiences.

Practical Approach to Project Management Using Smartsheet®
April 27-28, 2021  |  $1,800  |  CEUs: 1.4
Gain the fundamental project management tools to effectively manage and complete projects. Whether you are a newly assigned project manager or have been in the field for years but want to strengthen your approach, this course is for you. Learn how to utilize Smartsheet® to standardize projects and to facilitate communication between all identified stakeholders. Smartsheet® is a valuable tool used to provide document control used for project status updates.

Supervisor Skills
February 2-3 & 9-10, 2021  |  $975  |  CEUs: 2.8
Do you have an employee with leadership potential or a newly promoted supervisor or foreman and want to give them practical management training? This is the class you need. Get equipped with the knowledge and skills to thrive in today’s management environment. Learn how to identify:

- Various leadership styles
- Different behavioral characteristics and the best method of relating to each type
- Communication barriers and how to overcome them
- How to manage and maximize available time and decrease non-productive activities

Supervisor Skills 2.0—Sustained Leadership Program
March 23-25, 2021  |  $975  |  CEUs: 1.5
Good leadership is not just characterized by the ability to motivate a group toward a common goal—it’s the ability to cross over from being someone employees must follow to someone they want to follow. The Supervisor Skills 2.0 course will further equip participants with the knowledge and skills needed to become effective leaders. Attendees will be acquainted with additional leadership skills necessary to relate to subordinates, peers and their managers in a productive and efficient manner. Topics covered include:

- Power of Influence
- Crucial Accountability
- Knowing Your Social Style
- Exploring Learning Styles

DISTANCE LEARNING CLASSES NOW OFFERED!
To meet the needs of Michigan manufacturers, we are now offering a variety of online, instructor-led training classes. Search our upcoming ‘Distance Learning Classes’ at The-Center.org.
QUALITY MANAGEMENT

8D Problem Solving
May 4, 2021 | $395 | CEUs: .7
Root cause analysis and problem-solving tools are presented and demonstrated in this session. Both internal (yield issues) and external (warranty, field failure and customer complaint) problems are introduced. Teams use these tools to identify, analyze and determine root cause to ultimately solve the issues. Understanding is gained through practical, hands-on exercises using common measurement gauges. Problems are presented to demonstrate the typical formats for reporting the findings, applying solutions and corrections.

Core Tools: APQP, PPAP & FMEA
April 20-21, 2021 | $795 | CEUs: 1.4
Gain a better understanding of the planning, launch and validation of new products or processes. It blends the three core tools of APQP, PPAP and FMEA and guides participants through important steps of the launch process. Utilized correctly, the deployment of these core tools leads to continuous improvement, defect prevention and the reduction of variation and waste.

Core Tools: Measurement Systems Analysis
February 16, 2021 | $395 | CEUs: .7
We’ve all heard the expression “garbage in, garbage out.” The same can be applied when product acceptance or process control decisions are based on invalid data. Measurement Systems Analysis examines the sources of variation in the measurement process as well as information about measurement characteristics based on accuracy, precision and stability.

IATF 16949:2016 Internal Auditor
March 2-5, 2021 | $1,195 | CEUs: 2.8
During instruction, emphasis is placed on effective auditing processes, skills and techniques. Participants will learn how to develop an audit plan and report required for management review. Corrective and preventive actions will be reviewed. Clear definitions of the five clauses of the IATF 16949:2016 requirements are covered. Participants will be introduced to techniques for interfacing with third party registrars, as well as non-intrusive auditing practices.

Risk Management Using FMEA
May 11-12, 2021 | $795 | CEUs: 1.4
This training will orient participants to the steps of Risk Management using the tool of Failure Mode Effects Analysis (FMEA) to define, manage and reduce risks. Processes also used in this training include brainstorming, creating SIPOCs and creating process flowcharts to help in the understanding and analysis of the process. The training addresses each step of conducting an FMEA, with exercises designed to ensure maximum understanding of both Design FMEA and Process FMEA.

ENVIRONMENTAL

ISO 14001:2015 Internal Auditor
January 19-20, 2021 | $795 | CEUs: 1.4
The Center’s highly engaging ISO 14001 Internal Auditor course will quickly acquaint you with ISO 14001:2015 standards and requirements, and help your company prepare for certification.

REGISTRATION IS QUICK & CONVENIENT!
To register, visit The-Center.org and search the ‘Classes’ section.
Classes will be held at: DC3S Defense Corridor
7205 Sterling Ponds Ct.
Sterling Heights, MI 48312
The-Center.org | 888.414.6682

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